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Microsoft Defender and MINDEXii.

This bulletin applies to MINDEXii systems on PCs that have Microsoft Defender (MD) Engine version 1.1.25070.4 (or later) installed under Windows-11. To check your version, open the 'Windows Security system' then 'Settings' then 'About'.

Factory default settings are applied when this version is installed which is to scan **every** single file that is read/written from/to **every** folder on **every** drive. As MINDEXii is file intensive and consists of many smaller programs which provide stability and significant interoperability, this continuous scanning creates a major performance issue. Whenever a file is read, MD checks it for validity and can add seconds onto every single transaction.

We have undertaken comparison checks and a very significant performance gain results from excluding the MINDEXii folders from this repeated real-time scanning. If any files become infected, the Full System Scan normally scheduled to take place four hourly provides the necessary protection and will quarantine anything dubious.

To ascertain which folders require exclusion, press 's-Show Current System Status' from the MINDEX Main Menu. Affected folders are listed in the second-down block of detail on the left of your screen and to exclude them, choose this within MD:

- Virus and threat protection
- Manage settings
- Exclusions
- Add or remove exclusions

Add each of those folders to the exclusion list. Those ending in .SYS, .CUS, .TMP and .DAT are the most affected as they are used maximally.

In addition, every time that our software is invoked, extensive file-size, date-stamp and checksum checking is performed and any files that do not belong are locked from being read by MINDEXii. In the 39 years of our systems life, we have never seen any untoward activity within these folders and we have a significant reputational interest in ensuring that this continues.

Any queries – please email us at office@medistat.net quoting one of your six-digit license numbers.